Caution: Contaminated drinking water –

drinking water must be boiled

Affected area: [……]

**Drinking water must be boiled once for a short time (vigorous bubbling).**

Boiling ensures that possible pathogens are killed.

Boiling is necessary for the following activities in particular:

* Drinking, drink preparation (e.g. ice cubes)
* Food preparation
* Cleaning teeth
* Medical purposes (cleaning wounds, nasal rinsing)
* Washing up by hand
* Coffee, tea preparation with household appliances
* Washing fruit, vegetables, salad or other groceries
* Drinking water for sensitive pets

Boiling is not necessary when using a dishwasher (select maximum temperature level, at least 80°C), for general cleaning, for toilet flushing, showering, or washing clothes with the machine.

**Recommendations:**

We recommend that you use mineral water for drinking and for baby food. Have you already consumed contaminated drinking water? Monitor yourself, if you experience a high fever, diarrhea and/or vomiting within 48 hours, please consult your doctor.

**Background and further information:**

The water supplier [……………..] identified contamination of the drinking water on [……………..]. We are working extremely hard to restore the drinking water supply as quickly as possible - however this may take several days. The population will be actively informed about further developments. This boiling instruction is based on the recommendations of the Federal Ministry for Food Safety and on veterinary advice.

The [ water supplier ……….] Operations Manager Municipality [….] Town Clerk

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We have set up a Hotline to answer any questions you may have: Tel. [……………..].   
The latest information is published on the website [www……………ch].

**All clear – drinking water**

**can be used normally again**

The drinking water for [….] is again of proper quality and can be consumed without concern.

**Important**

Please take the following precautions:

* Flush through all domestic pipes (cold and warm water) for approximately 5 minutes.  
  It is very important to rinse through the domestic pipes to prevent any recontamination of the drinking water supply network.
* Domestic installations such as filters or devices for treating drinking water, for example, water softeners, must be maintained immediately and, if necessary, replaced, to avoid recontamination. If you are unsure, contact a technical specialist.

The drinking water may also have a slight odor or taste of chlorine. This poses no risk to health.

We are sorry for any inconvenience caused and thank our customers for their understanding and continued support.

The [ water supplier ……….] Operations Manager Municipality [….] Town Clerk

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